

## CANCELLATION POLICY

- If you cancel an appointment and do not provide at least 24 hours notice, you will be charged the full amount for your appointment. Please note insurance does not cover missed appointments.
- If you do not show for your scheduled appointment, you will be charged the full amount for your appointment. Please note insurance does not cover missed appointments.

This policy is designed to protect our providers' time, not to penalize our clients financially. When an appointment is made with one of our providers, that time is booked and is no longer available for scheduling. Late cancellation and no show appointments are rarely filled due to lack of advance notice and result in a loss of our providers' time. Payment for late cancel or no show appointments is to be made before the next regularly scheduled appointment.